

E-01345A 09-0338



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ORIGINAL

ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone:

Fax:

Priority: Respond Within Five Days

Opinion **No. 2010 - 86389**

Date: 4/16/2010 Arizona Corporation Commission

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

DOCKETED

APR 22 2010

Complaint By: **Clarence**

Last: **Pullman**

Account Name: Clarence & Kathy Pullman

Home:

DOCKETED BY

Street:

Work: (000) 000-0000

City: Surprise

CBR:

State: AZ **Zip:** 85387

is: Cellular

Utility Company: **Arizona Public Service Company**

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

4/16/10 Inquiry filed please see ACC 2010-86162

From: Kathy Pullmann [mailto:

Sent: Friday, April 02, 2010 11:16 AM

To: Newman-Web; Pierce-Web; Mayes-WebEmail; Kennedy-Web; Stump-Web; Utilities Div - Mailbox

Subject: APS retroactive rebate impact

Arizona Corporation

Commission

April 2, 2010

Ref: reduced APS rebate date

Two years ago my husband and I stated researching a photovoltaic system for our home. We have always been environmental conscience, i.e., one car, golf cart for local usage, recycling, attic fans, etc. With the goal to cover 80% of our electric usage with solar power, we auto deposited our social security checks into a saving account.

Last evening as we were doing the final paperwork for the APS rebate, Tim Hartmann of Perfect Power INC. told us APS had requested ACC to retroactively decrease the incentive rate. The direct impact on us would be five more months of saving before we can either begin or scrap the entire plan. Please keep in mind those of us on fixed incomes when making your ruling. If you change the rate, at worst case please set an future-vs.-retroactive effective date.

Clarence and Kathy Pullmann

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2010 APR 22 P 3:28
AZ CORP COMMISSION
DOCKET CONTROL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

(623) H
(623) C
End of Complaint

Utilities' Response:

4/16/10

On April 9, 2010 APS spoke with Ms. Pullman and she requested for her comments to be documented since she is opposed to any reduction in solar incentives.

End of Response

Investigator's Comments and Disposition:

4/16/10 Per the customers request an opinion was filed to oppose the 09-0338 docket filing. CLOSED.

End of Comments

Date Completed: 4/16/2010

Opinion No. 2010 - 86389
